Complaint Registration in RERA Bihar Web-Portal
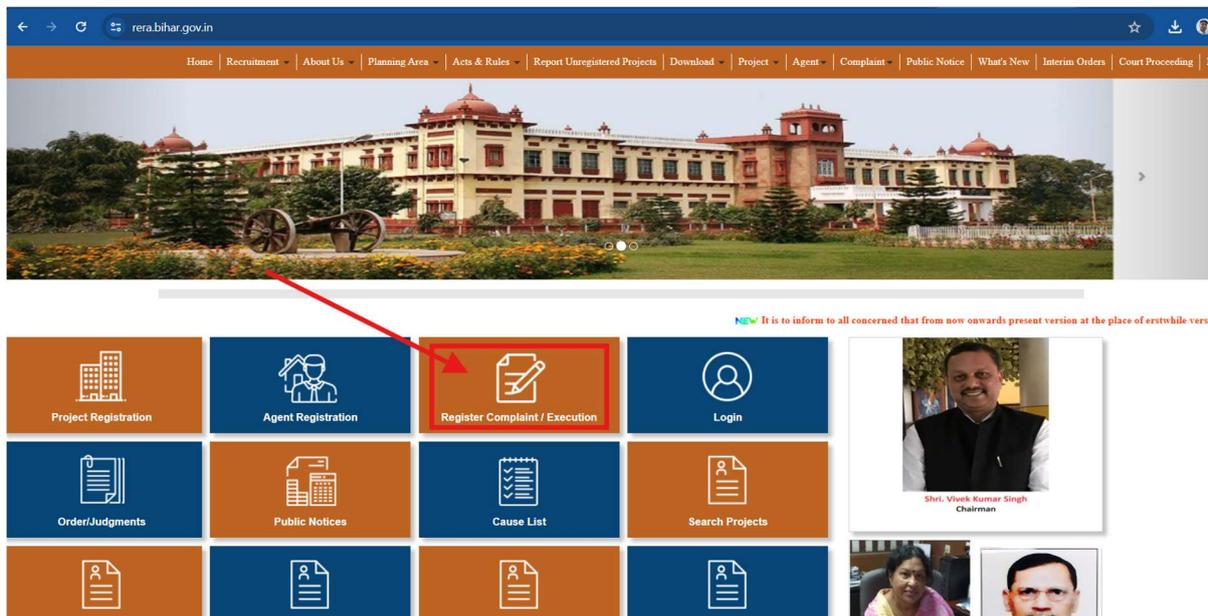
1. Visit "Registration Complaint/Execution" Section of the RERA Bihar web-portal i.e
https://rera.bihar.gov.in.

Click on Register Complaint/Execution on homepage of the portal. You will find below scree.
Click on "Create an account" button just show below screen marked with arrow sign.

Below screen would help to create an account after verification of mobile number with valid OTP. A email and message on mobile would send for login critical as a user id and password.

After getting user id and password, move forward to login page showing below screen. Enter valid User id, Password and captcha Click "Log In" button.

After successful login, you would get complaint registration entry form shown below. The top of the screen you will find some instructions and declaration of the application for. Just below you will find type of prayer. Basical there are eleven types of prayer in dropdown list.

1. Refund of Payment
2. Possession of Flat/Plot/Shop/Office/Space
3. Revocation of Project
4. Compensation
5. Amenities
6. Possession & share as per development agreement
7. Parking space

8. Execution of sale Deed
9. Execution of agreement for sale
10. Structural defect
11. Defective title

Based on your prayer, it will automaticity select Form-M for Authority and Form-N for Adjudication officer.

After that, project or promoter related information would be fill up accordingly as showing in above screen.

Thereafter, you have to fill ..

1. Is project registered with RERA
2. Project name
3. Promoter name
4. Project Block Name
5. Flat No.
6. RERA Application/Registration No.
7. Name of Complainant
8. Complainant Telephone No.
9. Complainant Mobile No.
10. Complainant e-Mail Id.
11. Complainant Aadhar/Passport No.
12. Document upload related (Aadhar/Passport)

Official/Residential address of complainant.

Address of service of all notices of complainant

Thereafter, Respondent details would be fill up accordingly.

1. Name of respondent
2. Telephone Number
3. Mobile Number
4. Email address

Official/Residential address of respondent

Address for services of all notices of respondent.

At the end details of the complaint

1. Subject of complaint
2. Facts of Complaint

3. Relief(s) sought

Supporting Document to be required at the time of filing of complaint.

1. Name of document
2. Upload document in pdf formats.

Finally, you have to make payment online shown above. There are two types of payment system.

1. Cards
2. Net banking.

Select Concerned bank name from dropdown list and click Pay Now button to make payment. After successfully payment complain id would be generated. This complaint filing system is totally digital, no need to submit application after filing.

BIHAR REAL ESTATE REGULATORY AUTHORITY

LOGOUT

Your Complaint has been Submitted Successfully.
Your Complaint Id is : **RERAC06152024094225**

You can edit complaint before case number generated.

Complaint ID	Case Number	Name of Complainant	Name of Respondent	Project of Name	Complaint Status	Date of Complaint	File	Update
RERAC06152024094225	RERA/0235/2024				Complaint received and under scrutiny.	15-06-2024 09:42:25	View File	

Upload documents regarding this case.

Document Type : ---Document Type---   Name of Document :   Choose File | No ...sen   Upload

To get complete application form click on print icon. This screen will help to submit extra paper, document that are required if any defect found by the RERA legal team.

Your Complaint Id is : **RERAC06152024094225**

You can edit complaint before case number generated.

Complaint ID	Case Number	Name of Complainant	Name of Respondent	Project of Name	Complaint Status	Date of Complaint	File	Update
RERAC06152024094225	RERA/0235/2024	MKJKK	sdfjskldjk	sdifusu	Complaint received and under scrutiny.	15-06-2024 09:42:25	View File	

Upload documents regarding this case.

Document Type : Rectification   Name of Document :   Choose File | No ...sen   Upload

Rectification Details

Name of complainant	MKJKK
Case No.	RERA/0235/2024
Proceeding/Order Date	
Facts of Rectification	
Vakalatnama	Choose File	No file chosen Uploaded Upload Doc
Attached Document	Choose File	No file chosen Uploaded Upload Doc
Fees (Rs.)	100
Upload Payment Receipt	

Submit   Reset

You can also file online rectification petition. Select document type "Rectification" above screen will be appear, fill details as required and click submit button.