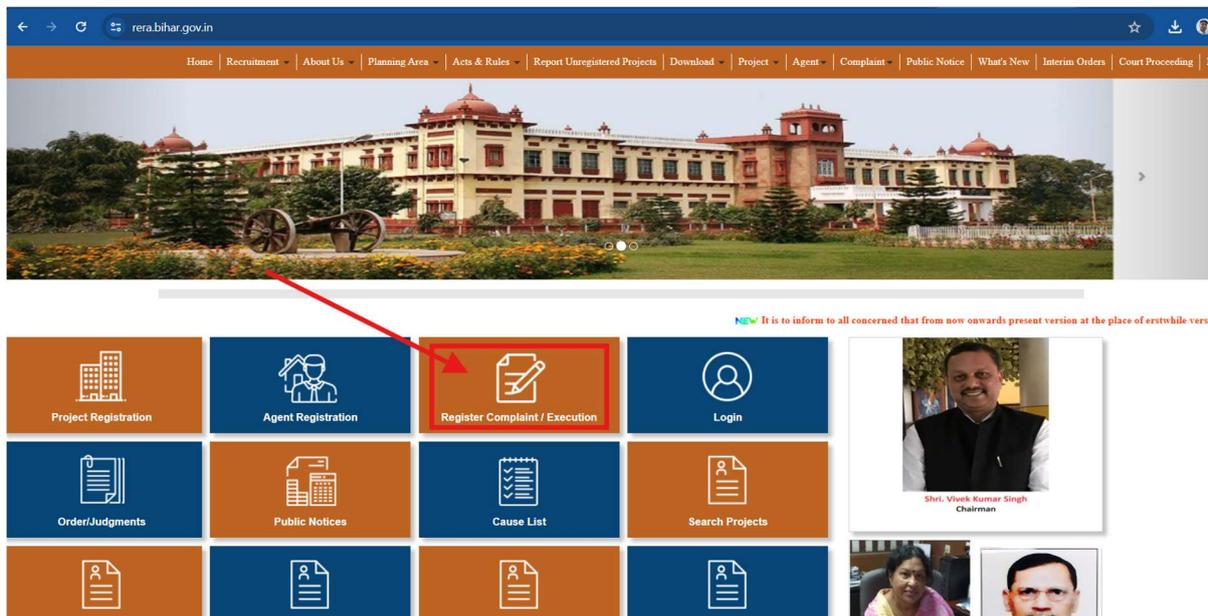


Complaint Registration in RERA Bihar Web-Portal

1. Visit "Registration Complaint/Execution" Section of the RERA Bihar web-portal i.e <https://rera.bihar.gov.in>.



Click on Register Complaint/Execution on homepage of the portal. You will find below screen. Click on "Create an account" button just show below screen marked with arrow sign.



Below screen would help to create an account after verification of mobile number with valid OTP. A email and message on mobile would send for login critical as a user id and password.

The screenshot shows the registration page for the Bihar Real Estate Regulatory Authority. The page title is "Create New Account for Register Complaint". The header includes the URL "rera.bihar.gov.in/Newusercomplaint.aspx" and navigation icons. The main content area features the authority's name, "BIHAR REAL ESTATE REGULATORY AUTHORITY", and two radio buttons for "Complaint Case" (selected) and "Execution Case". The form includes fields for "Date of Filing" (16-06-2024), "Complainant Name", "Email ID", "Complainant Mobile Number", and "Enter Mobile OTP". A "Send OTP" button is positioned to the right of the mobile number field. At the bottom, there are "Register" and "Go To Login" buttons. Red arrows point to the "Send OTP" button and the "Register" button.

After getting user id and password, move forward to login page showing below screen. Enter valid User id, Password and captcha Click "Log In" button.

The screenshot shows the login page for the Bihar Real Estate Regulatory Authority. The page title is "Sign In as Complainant". The header includes the URL "rera.bihar.gov.in/Logincomplaint.aspx" and navigation icons. The main content area features the authority's name, "BIHAR REAL ESTATE REGULATORY AUTHORITY", and two radio buttons for "Complaint Case" (selected) and "Execution Case". The form includes fields for "User ID" (9334139040), "Password", and "Captcha" (7PZ6). A "Forgot Password" link and a "Log In" button are located below the password field. At the bottom, there are "Create an account" and "Home" buttons. A footer note states: "For any issues in online registration, please send email on rera Bihar[at]gmail[dot]com with all details (PAN No. of Promoter is mandatory)."

After successful login, you would get complaint registration entry form shown below. The top of the screen you will find some instructions and declaration of the application for. Just below you will find type of prayer. Basic there are eleven types of prayer in dropdown list.

1. Refund of Payment
2. Possession of Flat/Plot/Shop/Office/Space
3. Revocation of Project
4. Compensation
5. Amenities
6. Possession & share as per development agreement
7. Parking space

8. Execution of sale Deed
9. Execution of agreement for sale
10. Structural defect
11. Defective title

Based on your prayer, it will automaticity select Form-M for Authority and Form-N for Adjudication officer.

After that, project or promoter related information would be fill up accordingly as showing in above screen.

Thereafter, you have to fill ..

1. Is project registered with RERA
2. Project name
3. Promoter name
4. Project Block Name
5. Flat No.
6. RERA Application/Registration No.
7. Name of Complainant
8. Complainant Telephone No.
9. Complainant Mobile No.
10. Complainant e-Mail Id.
11. Complainant Aadhar/Passport No.
12. Document upload related (Aadhar/Passport)

Official/Residential address of complainant.

Address of service of all notices of complainant

rera.bihar.gov.in/Complaintform.aspx
☆

Details of the Respondent

Name of Respondent* Telephone Number*

Mobile Number* Email Address*

Official/Residential Address of Respondent

Address*

State* Andaman and Nicobar Island District*

Pin Code*

Address for Service of All Notices of Respondent

Same as above

Address*

State* Andaman and Nicobar Island District*

Pin Code*

Details of the Complaint

Subject of Complaint*

Facts of Complaint*

Relief(s) sought*

[Specify above the relief(s) sought explaining the grounds of relief(s) and the legal provisions (if any) relied upon]

Thereafter, Respondent details would be fill up accordingly.

1. Name of respondent
2. Telephone Number
3. Mobile Number
4. Email address

Official/Residential address of respondent

Address for services of all notices of respondent.

At the end details of the complaint

1. Subject of complaint
2. Facts of Complaint

3. Relief(s) sought

The screenshot shows a web browser window with the URL `rera.bihar.gov.in/Complaintform.aspx`. The page title is "[Give here the nature of the interim order prayed for with reasons]". The form is divided into three main sections: **Supporting Documents**, **Advocate Details**, and **Payment**. In the **Supporting Documents** section, there is a text input field for "Name of Document" with a note: "(If more than one separated by '*' and merge all document in single PDF.)". Below it is an "Attachment" section with a "Choose File" button, "No file chosen" text, and "Upload" and "Uploaded" buttons. The **Advocate Details** section has a checkbox for "If Complaint register by Advocate". Below it are input fields for "Name of Advocate", "Advocate Mobile Number", and "Advocate e-mail Id". There is also a text input field for "Name of Document Vakalatnama and any more" with the same note as above, and another "Attachment" section with "Choose File", "No file chosen", and "Upload" and "Uploaded" buttons. The **Payment** section is currently empty.

Supporting Document to be required at the time of filing of complaint.

1. Name of document
2. Upload document in pdf formats.

The screenshot shows the payment gateway for the REAL ESTATE REGULATORY AUTHORITY BIHAR. The URL is `tps1-india.in/PaymentGateway/bnreq.pg?id=1636296E-571D-432E-AC90-66306EAD62C8`. The page header includes the authority's name and a reference number: "Reference No : 638541507322642027" and "Amount : 100.00". The main content area has two tabs: "CARDS" and "NET BANKING", with "NET BANKING" selected. Below the tabs, there is a "Pay using" section with logos for VISA, MasterCard, and RuPay. A note states: "For Maestro cards, please enter Expiry Date and CVV no. If available or else ignore and proceed." There are radio buttons for "Credit card" (selected) and "Debit card". Below this is a dropdown menu for "Select Credit Card Option" with "--Select--" as the current selection. A blue "PAY NOW" button and a "Cancel" link are visible. At the bottom, there are logos for SecureTrust, VERIFIED by VISA, MasterCard SecureCode, and Powered by WORLDLINE. A security notice at the bottom states: "Your transaction is processed through a secure 2048 bit https internet connection based on secure socket layer technology. For security purposes, your following details have been logged. IP address 49.47.135.157 and access time Sun Jun 16 16:05:34 IST 2024."

Finally, you have to make payment online shown above. There are two types of payment system.

1. Cards
2. Net banking.

Select Concerned bank name from dropdown list and click Pay Now button to make payment. After successfully payment complain id would be generated. This complaint filing system is totally digital, no need to submit application after filing.

BIHAR REAL ESTATE REGULATORY AUTHORITY

LOGOUT

Your Complaint has been Submitted Successfully. -
Your Complaint Id is : **RERAC06152024094225**



You can edit complaint before case number generated.

Complaint ID	Case Number	Name of Complainant	Name of Respondent	Project of Name	Complaint Status	Date of Complaint	File	Update
RERAC06152024094225	RERA/0235/2024				Complaint received and under scrutiny.	15-06-2024 09:42:25	View File	

Upload documents regarding this case.

Document Type : Name of Document :

To get complete application form click on print icon. This screen will help to submit extra paper, document that are required if any defect found by the RERA legal team.

Your Complaint Id is : **RERAC06152024094225**



You can edit complaint before case number generated.

Complaint ID	Case Number	Name of Complainant	Name of Respondent	Project of Name	Complaint Status	Date of Complaint	File	Update
RERAC06152024094225	RERA/0235/2024	MKJJK	sdjjskldjk	sdifusu	Complaint received and under scrutiny.	15-06-2024 09:42:25	View File	

Upload documents regarding this case.

Document Type : Name of Document :

Rectification Details

Name of complainant	<input type="text" value="MKJJK"/>
Case No.	<input type="text" value="RERA/0235/2024"/>
Proceeding/Order Date	<input type="text"/>
Facts of Rectification	<input type="text"/>
Vakalatnama	<input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload Doc"/>
Attached Document	<input type="button" value="Choose File"/> No file chosen <input type="button" value="Upload Doc"/>
Fees (Rs.)	<input type="text" value="100"/>
Upload Payment Receipt	<input type="button" value="Submit"/> <input type="button" value="Reset"/>

You can also file online rectification petition. Select document type “Rectification” above screen will be appear, fill details as required and click submit button.